

## Terms & Condition

### I. WELCOME & AGREEMENT

**Traveler Instructions:** Please place your initials in the box provided next to each major section (e.g., II.A, IV.B, etc.) to confirm that you have read and understood the terms.

#### A. Contact Information

1. **Dreammakers by Cuty & Veronica LLC**
2. Milagros (Cuty) Mercado | Address: Miramar, FL 33023
3. Phone: (786) 256-5717 | Email: sales@dreammakerstour.com
4. Website: [www.dreammakerstour.com](http://www.dreammakerstour.com)

#### B. Acknowledgment of Terms

1. By booking a trip with Dreammakers by Cuty & Veronica LLC, you agree to the Terms and Conditions contained in this document.
2. For clarity and fairness, travelers are asked to initial each major section to confirm that they have reviewed and accepted the terms. This process helps protect both Dreammakers and the traveler by ensuring that important conditions are clearly understood.

#### C. Statement of Agreement

1. By signing at the end of this document, you enter into a binding agreement with Dreammakers by Cuty & Veronica LLC.
2. This agreement outlines the rights and responsibilities of both parties in relation to the travel services provided.
3. Verbal agreements are **not binding**. Only written agreements, including this Terms and Conditions document and any written amendments, are considered valid (see Section IX).

#### D. Purpose of These Terms

1. These Terms and Conditions are designed to ensure transparency, protect both the traveler and Dreammakers, and help avoid misunderstandings.
2. Our goal is to keep everything **clear, fair, and easy to follow**, so you can focus on enjoying your travel experience.

### II. PAYMENTS & DEPOSITS [ \_\_\_ ]

#### A. Deposit [ \_\_\_ ]

1. A deposit of **\$600 per traveler** is required at the time of booking.
2. This deposit is **non-refundable**.
3. The deposit must be received to confirm your reservation.

#### B. Payment Methods [ \_\_\_ ]

1. Dreammakers by Cuty & Veronica LLC accepts the following forms of payment:
  - a. Money Order
  - b. Zelle
  - c. Bank Transfer
  - d. **Dreammakers by Cuty & Veronica LLC accepts major credit cards, including Visa, Mastercard, and Discover, when processed via PayPal. Please note: American Express is not a preferred payment method and may not be available on all transactions.**
  - e. PayPal (via email instructions provided)
2. Cash payments are not accepted for bookings.
3. All payments must be made in U.S. dollars.
4. **Digital Wallets:** Where supported, PayPal may allow travelers to pay invoices using digital wallets such as **Apple Pay** or **Google Pay**, provided these methods are linked to the traveler's PayPal account. The availability of these options depends on the traveler's device, browser, and PayPal settings and is not guaranteed by Dreammakers by Cuty & Veronica LLC.

#### **C. Final Payment [ \_\_\_ ]**

1. The remaining balance of your trip is due **no later than 60 days before departure**, unless otherwise specified in writing.
2. If the final payment is not received by the deadline, we will assume your booking has been canceled, and cancellation penalties will apply (see Section IV.B).
3. Personal checks are not accepted for final payments made within 60 days of departure.

#### **D. Last-Minute Bookings [ \_\_\_ ]**

1. Bookings made **within 60 days of departure** require **full payment at the time of booking**.
2. Bookings made **within 45 days of departure** are generally not accepted. If accepted at Dreammakers' sole discretion, **full, non-refundable payment is required immediately**, and payment must be made by certified funds or electronic transfer (no personal checks).

#### **E. Additional Charges [ \_\_\_ ]**

1. A fee of **\$35** will be charged for any returned check or payment with insufficient funds.
2. Full payment may be made earlier than required. Early payments are accepted but do not change the refund or cancellation policies outlined in Section IV.

### **III. PRICE PROTECTION [ \_\_\_ ]**

#### **A. Prices Before Final Payment [ \_\_\_ ]**

1. All prices are subject to change until full payment is received.
2. Increases may occur due to supplier adjustments, exchange rate changes, or other external factors.

## B. Prices After Final Payment [ \_\_\_ ]

1. Once Dreammakers by Cuty & Veronica LLC has received full payment for your trip, your price is considered **final and guaranteed**.
2. The only exceptions are increases caused by **government-imposed taxes, fees, or surcharges**, which remain the traveler's responsibility.

## C. Traveler Acknowledgment [ \_\_\_ ]

1. By accepting these Terms and Conditions, you acknowledge that:
  - a. Prices may increase before full payment is received.
  - b. Government-imposed taxes and fees may be added even after full payment.
2. You agree that you are responsible for covering these adjustments.

## D. Written Consent [ \_\_\_ ]

1. If any price increase applies to your booking, you will be notified in writing.
2. Travelers must provide written consent acknowledging the change.
3. Failure to provide consent may result in cancellation of the booking under the terms outlined in Section IV (Cancellations & Changes).

## IV. CANCELLATIONS & CHANGES [ \_\_\_ ]

### A. Making Changes (Amendments) [ \_\_\_ ]

1. All requests for changes must be made **in writing** (email or letter). Verbal requests cannot be accepted.
2. Dreammakers by Cuty & Veronica LLC will make every effort to accommodate your request; however, additional charges may apply.
3. **Land Arrangements (hotels, tours, transfers):**
  - a. Name changes are permitted before travel but may be subject to supplier approval and additional fees.
  - b. Other modifications (dates, services, etc.) may also result in additional charges.
4. **Airline Tickets:**
  - a. Once issued, airline tickets are **non-refundable, non-changeable, and non-transferable**.
  - b. The only permitted adjustment is correction of a **spelling error in the traveler's name**, subject to airline approval and applicable fees.
  - c. No substitutions or name changes are allowed for airline tickets.

### B. If You Cancel [ \_\_\_ ]

1. The initial deposit is **non-refundable** under all circumstances.
2. Refunds for the **land portion** of your trip will be issued as follows:
  - a. **90 days or more before travel:** 100% refund of the land portion, less deposit and any non-refundable supplier costs.
  - b. **89-50 days before travel:** 50% refund of the land portion, less deposit and any non-refundable supplier costs.
  - c. **49 days or fewer before travel:** No refund of the land portion.
3. **Airfare is always non-refundable** once ticketed (see IV.A.4 and Section VII.B.1).

4. All cancellations must be confirmed **in writing**.

### C. If We Must Cancel [ \_\_\_ ]

1. In the unlikely event that Dreammakers by Cuty & Veronica LLC must cancel your trip due to unforeseen circumstances beyond our control, you will receive a full refund of all amounts paid to date.
2. This refund will constitute full settlement, and Dreammakers will have no further liability.

### D. General Notes [ \_\_\_ ]

1. Verbal agreements are not binding. Only written agreements are valid (see Section IX).
2. Travelers are strongly encouraged to purchase **travel protection insurance** to cover cancellations, delays, or other unforeseen expenses (see Section VIII.A).

### E. Supplier Changes or Cancellations [ \_\_\_ ]

1. Dreammakers by Cuty & Veronica LLC acts only as an agent for independent suppliers, including airlines, hotels, cruise lines, tour operators, and ground transportation companies.
2. If a supplier makes a change, cancels service, or ceases operations (including but not limited to airline bankruptcy, strikes, or suspension of service), Dreammakers is **not responsible or liable** for such actions.
3. In these cases, refunds or credits will be subject to the terms and policies of the supplier. Dreammakers will make reasonable efforts to assist travelers in seeking any refunds, credits, or alternate arrangements available from the supplier.
4. Travelers are strongly encouraged to maintain **travel protection insurance** (see Section VIII.A), which may provide coverage in the event of supplier default, bankruptcy, or failure of service.
5. For further information on liability limitations, see **Section VI.B (Limits of Liability)**.

### F. Itinerary Changes [ \_\_\_ ]

1. Dreammakers by Cuty & Veronica LLC and its suppliers reserve the right to modify the itinerary, accommodation, transportation, or activities when necessary due to weather, natural disasters, civil unrest, government regulations, strikes, operational needs, or other circumstances beyond our control.
2. Such changes will be made with the traveler's safety and best interests in mind.
3. Refunds or compensation for changes will follow the policies of the relevant supplier(s), and Dreammakers is not liable for costs resulting from itinerary modifications.

## V. WHAT'S INCLUDED & NOT INCLUDED [ \_\_\_ ]

### A. What Is Included [ \_\_\_ ]

1. Services included in your package are those **expressly listed in your itinerary and invoice.**
2. These may include, as specified:
  - a. Accommodations (room type as indicated)
  - b. Transfers between airports, hotels, and tour sites
  - c. Guided tours and sightseeing activities
  - d. Meals that are specifically listed in your itinerary
3. Any service not listed on your itinerary or invoice is not included.

#### **B. Items Not Included in Package Price [ \_\_\_ ]**

1. **Tipping and Portage:** Tips for local representatives, guides, hotel staff, drivers, and porters are not included and remain at the traveler's discretion.
2. **Car, Moped, or Scooter Rentals:** Rental rates do not include gasoline, taxes, optional insurance (such as CDW), underage driver fees, additional driver charges, or airport fees. These costs must be paid directly to the rental company.
3. **Local Taxes and Service Charges:** Local room taxes, energy surcharges, service charges for rooms or meals, and departure taxes are not included unless otherwise specified. Such charges are determined by local governments or hotels and are the responsibility of the traveler.
4. **Personal Expenses:** Items of a personal nature, including but not limited to laundry, alcoholic beverages, room service, minibar charges, or any expense not specifically mentioned in the itinerary, are not included.

#### **C. Refunds for Unused Services [ \_\_\_ ]**

1. No refunds will be issued for unused portions of the trip, including but not limited to hotel nights, transfers, tours, meals, or other pre-arranged services, regardless of the reason.

### **VI. RESPONSIBILITIES & LIABILITY [ \_\_\_ ]**

#### **A. Dreammakers' Role [ \_\_\_ ]**

1. Dreammakers by Cuty & Veronica LLC arranges and coordinates travel services but does not own, operate, or control the airlines, hotels, transportation providers, or other suppliers used.
2. All such suppliers are **independent contractors** and are not agents or employees of Dreammakers.

#### **B. Limits of Liability [ \_\_\_ ]**

1. Dreammakers by Cuty and Veronica not responsible for any acts, errors, delays, omissions, or negligence of suppliers or any third party.
2. Dreammakers by Cuty and Veronica is not liable for:
  - a. Acts of nature or other events beyond our control (weather, natural disasters, pandemics, etc.)
  - b. Illness, accidents, injury, death, or loss of property
  - c. Labor strikes, civil unrest, criminal or terrorist activity

- d. Overbooking or downgrading of accommodations
- e. Flight delays, schedule changes, or cancellations by airlines or other carriers
- 3. Travelers are responsible for any **additional costs** incurred due to uncontrollable circumstances (such as extra hotel nights, meals, or transfers).
- 4. Baggage and personal property are carried at the traveler's sole risk.
- 5. For additional information on supplier-related issues, see **Section IV.E (Supplier Changes or Cancellations)**.

### C. Traveler Responsibilities [ \_\_\_ ]

- 1. Travelers must comply with all local laws, regulations, and supplier rules.
- 2. Travelers are responsible for securing valid travel documents (passports, visas, permits) and meeting entry requirements.
- 3. Travelers must ensure they are physically and medically fit for travel.
- 4. Travelers are responsible for any fines, penalties, or costs resulting from their failure to meet travel requirements.

### D. Indemnification [ \_\_\_ ]

- 1. Travelers agree to indemnify and hold harmless Dreammakers by Cuty & Veronica LLC, its owners, agents, and employees from any claims, demands, losses, or damages (including legal fees) arising from:
  - a. Traveler's non-compliance with these Terms and Conditions
  - b. Traveler's failure to obtain necessary documents or follow supplier rules
  - c. Traveler's conduct during the trip

## VII. TRAVEL REQUIREMENTS [ \_\_\_ ]

### A. Travel Documents & Identification [ \_\_\_ ]

- 1. A valid passport is required for all international travel.
- 2. Your passport must be valid for at least **six (6) months beyond your scheduled return date**, unless the destination country requires a longer period. Some countries, including certain Asian destinations, may require **one year or more** of remaining validity.
- 3. The passport should contain enough **blank visa pages** as required by governments or immigration authorities.
- 4. Travelers are responsible for securing all required documents, including visas, permits, vaccination certificates, or any consular authorization.
- 5. The name on all tickets and travel documents must exactly match the traveler's passport or government-issued ID.
- 6. Government-issued identification is required for domestic travel within the U.S.
- 7. Any costs, fines, or penalties resulting from failure to obtain proper documents will be borne solely by the traveler (see Section VI.C – Traveler Responsibilities).
- 8. Because requirements vary by country and traveler nationality, it is the **traveler's responsibility to confirm passport and visa validity rules** with official resources before travel.

## B. Airline Tickets & Confirmation [ \_ ]

1. Airline tickets are **non-refundable, non-changeable, and non-transferable** once issued (as per Section IV.A.4).
2. The only permitted modification is correction of a **spelling error** in the traveler's name, subject to airline approval and applicable fees.
3. Travelers are **responsible for confirming flight details directly with the airline**, via the airline's official website or customer service. Dreammakers cannot guarantee that third-party booking systems or agents reflect the latest updates.
4. Travelers must arrive at the airport with sufficient time to satisfy airline check-in requirements (typically at least 2 hours before domestic flights and 3 hours before international flights).
5. Failure to arrive on time may result in denied boarding, for which Dreammakers is not liable.

## C. Baggage [ \_\_\_ ]

1. Airlines may impose baggage fees, size and weight limits — travelers must verify baggage allowance with the airline prior to departure.
2. Baggage and personal property are carried at the traveler's risk. Dreammakers is not responsible for loss, theft, or damage.
3. U.S. federal law prohibits carrying certain hazardous materials aboard aircraft (flammables, explosives, etc.).

## D. Health & Special Requirements [ \_\_\_ ]

1. Travelers must comply with all health requirements for their destination, including vaccinations, tests, or health certifications.
2. Failure to meet these requirements (or to carry valid health documentation) is the traveler's responsibility.
3. If a traveler has medical conditions or special needs, they must disclose them at booking. Dreammakers will assist suppliers but cannot guarantee accommodations.

## E. Refusal of Service [ \_\_\_ ]

1. Service providers (airlines, hotels, tour operators) may refuse service if a traveler:
  - a. Does not present valid documents required for travel;
  - b. Is ill, contagious, or poses a health risk;
  - c. Appears under the influence of drugs or alcohol;
  - d. Behaves in a disruptive or unsafe manner.
2. Dreammakers is not liable for decisions by service providers to refuse service.

## F. Legal Reference Note [ \_\_\_ ]

1. Dreammakers by Cuty & Veronica LLC is based in the **United States**, and U.S. federal travel requirements apply to all U.S. travelers.
2. Each destination country may have different passport, visa, entry, airline, and health regulations. It is the traveler's responsibility to verify and comply with the requirements of every country they plan to visit or transit.
3. **Special Note for U.S. Entry/Transit:** U.S. Customs and Border Protection (CBP) generally requires that passports be valid for at least **six months beyond the**

**intended stay in the United States**, unless exempt by nationality. Travelers with U.S. layovers or entry should review the CBP Six-Month Validity Rule ([cbp.gov](http://cbp.gov)) for details.

4. For official travel information, travelers should consult the following resources:
  - a. **U.S. Department of State** – Passport, visa, and entry requirements: [www.travel.state.gov](http://www.travel.state.gov)
  - b. **U.S. Customs & Border Protection (CBP)** – Passport validity and entry rules: [www.cbp.gov](http://www.cbp.gov)
  - c. **Transportation Security Administration (TSA)** – U.S. airport security and prohibited items: [www.tsa.gov](http://www.tsa.gov)
  - d. **Federal Aviation Administration (FAA)** – Passenger and airline regulations: [www.faa.gov](http://www.faa.gov)
5. Dreammakers is not responsible for a traveler’s failure to review or comply with applicable regulations. (See Section VI.C – Traveler Responsibilities).

## VIII. TRAVEL PROTECTION & RESOURCES [ \_\_\_ ]

### A. Travel Protection Plans [ \_\_\_ ]

1. Travelers are strongly encouraged to purchase travel protection coverage for trip cancellation, delay, medical expenses, baggage, and other unforeseen circumstances.
2. Dreammakers by Cuty & Veronica LLC is not an insurance provider. We may offer or quote coverage through third-party insurance companies, but all claims must be filed directly with the insurer.
3. Insurance coverage, terms, and exclusions are determined solely by the insurer. Dreammakers has no authority to alter coverage or approve claims.
4. Insurance is especially important for travelers holding non-U.S. passports, as coverage may vary depending on nationality and residency.
5. Please click on the link that will redirect you to the Travel Insurance IMG website and select the plan. [https://www.imglobal.com/img-producer-insurance-plans/itravelinsured\\_se?IMGAC=537184&svi=1](https://www.imglobal.com/img-producer-insurance-plans/itravelinsured_se?IMGAC=537184&svi=1)  
<https://dreammakerstour.com/travel-insurance/>

### B. Visa Information [ \_\_\_ ]

1. Dreammakers does not issue visas and is not responsible for a traveler’s failure to obtain necessary visas or entry documents.
2. Travelers are encouraged to apply for visas only through official government visa websites or embassy/consular offices. For convenience, the U.S. Department of State provides links to official visa portals at [www.travel.state.gov](http://www.travel.state.gov).
3. Dreammakers may provide links to official visa sites when available but does not apply for visas on behalf of travelers and is not responsible for approval or denial of applications.
4. Travelers should not rely on artificial intelligence tools, travel forums, or unofficial websites for visa information. Visa requirements depend on the passport you hold, not your country of residence. Dreammakers strongly recommends that travelers

verify visa requirements through official sources such as [www.travel.state.gov](http://www.travel.state.gov), [www.genvisa.com](http://www.genvisa.com), or the destination country's embassy or consulate website.

5. Dreammakers is not responsible for travelers who are denied boarding or entry due to incorrect or incomplete visa information obtained from non-official sources. Travelers with questions or concerns about visa requirements should contact Dreammakers directly for assistance before travel.
6. Visa: *Dreammakers by Cuty & Veronica LLC is not responsible for issuing visa*

### C. Government Travel Resources [ \_\_\_ ]

1. Travelers are encouraged to review resources such as:
  - a. U.S. Department of State – Travel advisories, passport and visa requirements: [www.travel.state.gov](http://www.travel.state.gov)
  - b. Smart Traveler Enrollment Program (STEP) – Free U.S. citizen enrollment for travel alerts and safety updates (see Section VIII.D)

### D. Legal Reference Note [ \_\_\_ ]

1. Dreammakers by Cuty & Veronica LLC is based in the United States, but insurance coverage, entry requirements, and consular services vary by traveler nationality, residency, and destination country.
2. It is the traveler's responsibility to confirm:
  - a. Coverage terms with their chosen insurance provider (e.g., Travelex, IMG)
  - b. Visa and entry requirements with the relevant embassies and consulates
3. Dreammakers is not responsible for a traveler's failure to review or comply with these requirements. (See Section VI.C – Traveler Responsibilities).

## IX. CONTRACT FORMALITIES & SIGNATURE BLOCK

### A. Entire Agreement [ \_\_\_ ]

1. This agreement, including all referenced sections, is the full understanding between Dreammakers by Cuty & Veronica LLC and the traveler.
2. No verbal promises or statements will apply unless confirmed in writing by Dreammakers.
3. Any changes to this agreement must be in writing and signed by both the traveler and Dreammakers.

### B. Applicable Law [ \_\_\_ ]

1. This agreement is made under the laws of the State of Florida, USA, where Dreammakers by Cuty & Veronica LLC is registered.
2. If any disagreements arise, they will be handled in Florida unless the law requires otherwise.

### C. If One Part is Invalid [ \_\_\_ ]

1. If a court decides that one part of this agreement cannot be enforced, the rest of the agreement will still remain valid.

**D. Traveler Acknowledgment [ \_\_\_ ]**

By signing below, the traveler confirms:

1. They have carefully read and understood this agreement.
2. They agree to follow these Terms and Conditions.
3. They had the opportunity to ask questions before signing.

**Signature Block**

**Traveler Information & Signature**

- Traveler's Printed Name: \_\_\_\_\_
- Traveler's Signature: \_\_\_\_\_
- Date: \_\_\_\_\_
- Address: \_\_\_\_\_
- Phone: \_\_\_\_\_
- Email: \_\_\_\_\_

**For Dreammakers by Cuty & Veronica LLC**

Sincerely,

Dreammakers by Cuty & Veronica LLC

Authorized Representative: \_\_\_\_\_

Date: \_\_\_\_\_